

**UPMC Chautauqua WCA School of Radiology  
Program Goals and Assessment Plan  
2017**

**Goal # 4**

**To Produce Radiologic Technologist that have excellent communication skills.**

<b>Student Learning Outcomes</b>	<b>Measurement Tool</b>	<b>Benchmark</b>	<b>Time Frame</b>	<b>Responsible Individual</b>
<b>1.</b> Students will be able to demonstrate communication skills to patients and co-workers.	Clinical Performance Evaluations.	Graduates receive a score of 3.0 on all questions related to communication.	Biannually	Head Clinical Instructor
<b>2.</b> Students will show improvement in oral communication during their educational training.	Film critique portfolio grades	Graduates film critique II portfolio grades are 90% or higher	Once per program (Year 2)	Film Critique instructor
<b>3.</b> Graduates will demonstrate communication abilities as a Radiologic Technologist.	Employer survey	Graduates will receive score of 2.75 or higher on all questions related to communication skills. (#1,12, & 13).	Annually 6 months post graduation	Program Director